

Kajathees Premendran

User Experience Designer

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Portfolio: <https://kajathees.lovable.app>

User Experience Designer with 4+ years of experience across fintech, travel, AI, and enterprise SaaS. Skilled in UX research, interaction design, wireframing, prototyping, and usability testing, with a focus on simplifying complex workflows into intuitive user experiences. Experienced in Agile/Scrum environments, collaborating with cross-functional teams to deliver scalable design systems and accessible products. Proficient in AI-assisted design workflows to accelerate ideation, improve iteration speed, and enhance decision-making. Focused on improving usability, task success, user retention, and business outcomes.

PROFESSIONAL EXPERIENCE

UX Engineer | WealthOS Lanka

April 2025 – Present

- Delivered UX improvements across core wealth management products at WealthOS during a significant growth phase that culminated in its **acquisition by JPMorgan Chase**.
- Led the UX design of the Beneficiary Flexi-Access Drawdown (FAD) death benefit workflow, converting a high-risk manual process into a compliant, auditable digital journey projected to **reduce processing time by up to 60%** and improve operational efficiency.
- Improved end-to-end WealthOS SIPP experiences by redesigning account creation, cancellation, and transfer flows, introducing scalable UX patterns that reduced complexity and **reduced user-reported support issues by 22%**.

UX Designer | Codegen International

June 2023 – April 2025

- Developed a comprehensive design process for Lia Muse AI, leveraging Lean UX to enhance stakeholder collaboration and refine the user experience. Projected to **reduce onboarding time by 28%** and improve task **completion rates by 15%** through iterative usability testing.
- Saved an estimated **20+ developer hours** per quarter by creating a modular, reusable design system for TravelBooker's B2C and B2B platforms, enabling quicker design-to-development handoffs.

Associate UX Designer | Codegen International

September 2022 – March 2023

- Enhanced customer management flows in Lia's SaaS platform, potentially **reducing customer support queries by 16%** by addressing usability pain points identified through user research.
- Redesigned the Review Spotter Admin Dashboard flow, enhancing navigation and boosting user efficiency. In an A/B test, **18 out of 23 users preferred the redesigned version**, citing improved usability and faster task completion.

Trainee UX Designer | Codegen International

March 2022 – September 2022

- Designed Baptist Health's Patient Testimonial Flow, ensuring accessibility to enable all patients to complete tasks effortlessly.

EDUCATION

BSc (Hons) in Information Technology specializing in Software Engineering

Sri Lanka Institute of Information Technology | Graduated March 2023

SKILLS

Product & Design: User research · Interaction Design · User Flows & Wireframing · High-Fidelity Prototyping · Visual Design · Design Systems · User-Centered Design Methods · Information Architecture · Accessibility (WCAG) · AI Product Design · 0→1 Product Design · Cross-functional Collaboration · Presentation & Storytelling · Heuristic Evaluation · Competitive Analysis · Usability Testing · Stakeholder Management · A/B Testing · User Journey Mapping

Tools: Figma · Framer · Claude Code · Lovable · Google Stitch · Jira · Notion